



Topower Computer

Dare to be Different

18525 E Gale Ave. City of Industry CA 91748, USA

RMA Number \_\_\_\_\_

Tel: 626.935.1688 Fax: 626.839.2364

Issue Date \_\_\_\_\_

**RMA REQUEST FORM**

(\*We will reject all packages without RMA# clearly marked on the outside of the package\*\*)

Company Name \_\_\_\_\_ Contact: \_\_\_\_\_

Address: \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

TEL: (\_\_\_\_\_) \_\_\_\_\_ EXT \_\_\_\_\_ FAX: (\_\_\_\_\_) \_\_\_\_\_ Email \_\_\_\_\_

No	Item	QTY	Invoice	Invoice Date	Repair	Credit	Problem (please be specific)
1							
2							
3							
4							
5							

RMA number must be issued for return products. Products returned with no RMA number **will be lost**.  
 Return for Credit is only for authorized products returned in resalable condition **within 10 working days upon receiving**  
 All returns for credit that are not in the original packaging or with missing accessories are subject to full retail price charge.  
 All returns for credit are subject to **15% restocking fee**  
 All claims for incomplete part (s), or damages must be made **within 10 days** from receipt of the good (s).  
 All chassis products showing signs of modification or usage **will not** be repaired or credited.  
 All RMA numbers are valid for **14 days** from the date of issue.  
 RMA policy might be changed without notice

**Customer Signature to agree above conditions** \_\_\_\_\_ Date \_\_\_\_\_

(No RMA number issued without signature)

Do not write below this line for internal use

Received By \_\_\_\_\_ Received Date \_\_\_\_\_ Returned By \_\_\_\_\_ Returned Date \_\_\_\_\_

Office Use	Total PC	Test	Repair	Replace	Remark	Initial
Power Supply						
Case						

RS15	DM	FC	OTHER
Sales:			
Technical:			
Accounting:			
Office:			
Warehouse:			